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Bank on your schedule.



How you can manage your account from home.

3-min. read | December 1, 2020

Home – it’s taken on a new meaning this year, hasn’t it? Many of us have had to find creative ways to make our homes a stand in for the gym, office, classroom and daycare. We’ve had to adjust to a number of things, and the way we bank is no exception.

When you need to access your account, even a quick telephone call can take up precious time that could be spent streaming your favourite show (another joy of being at home). If you’re a Capital One customer, you have access to digital tools that can help you stay in control of your finances. From managing your account, to setting up alerts, here’s how to get started:

Access your account from your couch.

We’ve all curled up on the couch with a laptop awkwardly perched on our laps. How else are we supposed to multitask while enjoying some well-deserved downtime? Luckily, managing your account online is easy. Once you [sign in to your Capital One account](#), you’ll be able to access important information, including your transactions, available credit, payment due date and more.

Manage your account in a few taps.

Now more than ever, our phones have become a staple in our day. It’s easy to give in to the temptation of scrolling on social media when you should be doing, well, anything else – but your phone can also help you stay productive. The Capital One mobile app is an easy way to manage your account, wherever you are.

[Download the Capital One mobile app](#) for your iPhone or Android™ device to get started. Note that you’ll need to sign up for online banking before you can access your account in the app – it’s easy to [sign up from your desktop or mobile browser](#).

Set up alerts that you’ll actually want to receive.

There’s nothing worse than notifications from apps that you don’t remember downloading, but when it comes to your finances, they can be really helpful. Through the mobile app, you can set up notifications to let you know when your payment is due, posted or past due, or if your purchase has been approved or declined.

You can also set up email or text alerts through online banking. [Sign in to your account online](#) to set up balance alerts, payment reminders, transaction alerts and a notification when your statement is available.

We’ve all dealt with our fair share of interruptions this year, so we want to make banking more convenient. We’re always looking for new ways to improve your experience and deliver tools you’ll love. Whether you prefer to manage your account from your couch, bed or backyard (lucky!), we’ve got you covered.

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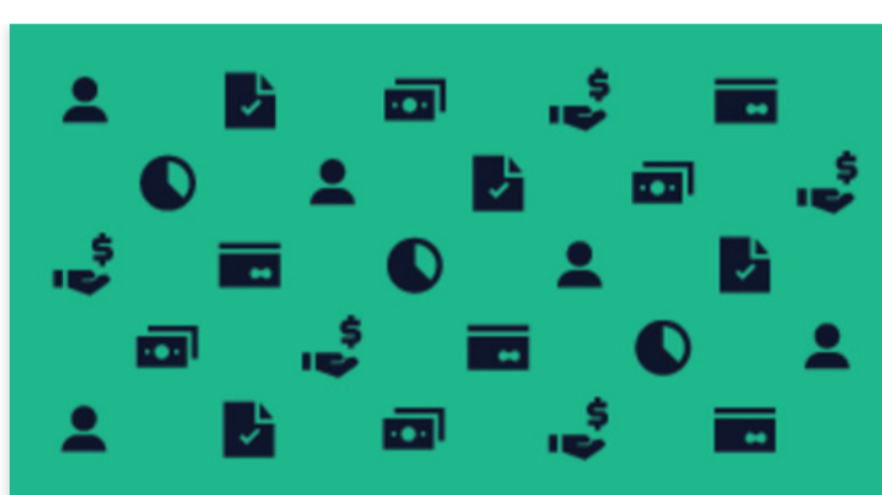


Toolkit

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